



## CONSENT FOR AI ASSISTANT

### 1. Introduction

Welcome to our Fulbright University Vietnam (FUV) AI Assistant. We are committed to protecting your personal data in full compliance with Vietnam's **Law on Personal Data Protection (No. 91/2025/QH15)**, subject to supplements and amendments from time to time). This Document outlines how we handle information to ensure your privacy while you use our chatbot services.

### 2. Information We Process

In accordance with the "Data Minimization" principle, this chatbot is configured to process only what is necessary:

- **Interaction Logs:** We record the content of your queries and the AI's responses to analyze performance and improve the accuracy of the system.
- **Technical Data:** Information such as IP addresses, browser types, and access timestamps are automatically logged for system security and operational diagnostics.
- **Personal Identification:** The chatbot **does not** proactively request or collect basic personal data (such as full names or phone numbers) or sensitive personal data unless you voluntarily provide it within the chat interface.

### 3. Purpose and Legal Basis

We process your data based on your voluntary **Consent** for the following purposes:

- To provide immediate assistance regarding FUV programs and services.
- To identify information gaps on our website and improve the AI's knowledge base.
- To maintain cybersecurity and prevent unauthorized access as required by laws.

#### 4. Your Rights as a Data Subject

Under Law on Personal Data Protection, you possess full rights regarding your personal data. This includes the right to access, rectify, or request the erasure of your interaction history. We are committed to fulfilling these requests **within the timeframe prescribed by laws** upon receiving a valid request from you.

#### 5. Storage and Security

- **Institutional Security:** Your interactions are stored within the FUV's private and secure cloud environment, managed under the same strict security standards as our official academic records.
- **Privacy Boundary:** Your data remains internal to FUV. We do not share your information with third parties, and your interactions are never used to train public AI models.
- **Compliance Oversight:** The system is continuously monitored to ensure it meets national data protection standards and FUV internal policies.

#### 6. User Recommendations

- **Protect Your Privacy:** Please refrain from entering sensitive personal data—such as National ID numbers, passwords, financial details, or private health information—into the chat window.
- **Verification:** AI-generated responses are for informational purposes. For critical administrative or legal matters, please verify the information with the appropriate FUV's Departments.

#### 7. Consent

By initiating a conversation or sending your first query to the AI Assistant, you acknowledge that you have read, understood, and agreed to all terms of this Document.

#### 8. Contact Information

To exercise your rights or for any inquiries regarding data privacy, please contact:

- **Information Technology Department – Fulbright University Vietnam**
- **Email:** [dpo@fulbright.edu.vn](mailto:dpo@fulbright.edu.vn)